OUR FIRE PLAN ON A PAGE 2025 - 2029

PILLAR 1: PREVENT & PROTECT

To prevent emergencies by protecting people and places we will:



- Collaborate with partners and communities to reduce risks.
- Help deliver Greater Manchester's 'Live Well' and Housing First ambitions.
- Collect and analyse information to effectively target our work.
- Help accelerate the remediation of blocks of flats with unsafe cladding.
- Collaborate with partners to ensure building safety and our response to emerging risks.
- Provide advice and support to the premises we inspect and regulate.
- Enforce fire safety, building safety, and petroleum and explosive regulations.
- Effectively engage our diverse communities.
- Enhance our programmes for young people.
- Harness new digital solutions to drive innovation, efficiency, and effectiveness.

OUTCOMES:

Reduce deaths, injuries and damage caused by fire and other threats, and help build stronger communities.

PILLAR 2: RESPOND

To deliver an outstanding emergency response we will:

- Provide a fast, safe, and effective emergency response.
- Analyse and mitigate current and emerging threats.
- Review our vehicles and equipment to ensure we have the right resources in the right place.
- Deliver high quality operational training.
- Plan and deliver multi-agency training.
- Invest in new equipment and technology.
- Ensure resilience to the climate emergency.
- Improve our operational policies and procedures.
- Enhance the health, fitness and safety of our operational workforce.
- Explore a wider response to medical emergencies.
- Enhance our 999 Control function.

PILLAR 3: CULTURE

To look after our people and foster a culture of equality, inclusivity, and excellent leadership we will:

- Build a workforce that is more representative of the people of Greater Manchester.
- Develop fair and effective pathways into the Service.
- Expand our volunteering offer.
- Improve development opportunities for all staff.
- Drive consistent, inclusive, and inspiring leadership.
- Enhance our culture of respect, inclusivity, and empowerment.
- Maximise engagement with staff and representative bodies.
- Enhance the health and wellbeing of our workforce.

Ensure people are safer in the buildings they live in, work and visit, and help make businesses more resilient to fire. Develop and maintain a diverse, high-performing, and healthy workforce.







To maximise public value through continuous improvement and sustainable use of resources we will:



- Provide transparency and public value.
- Reduce our impact on the environment.
- Review our role in helping to prevent the climate emergency.
- Modernise our estate.
- Conduct studies and incorporate new technologies.
- Reduce false alarms.
- Drive excellence and professionalism through organisational learning, research and public participation.
- Evaluate the quality and impact of our services.
- Explore opportunities for income generation.
- Share our expertise with Government and others.

Deliver the best value to the public with the least impact on the environment.