

# OUR PLAN ANNUAL DELIVERY PLAN 2024-25

**OUR MISSION:** Protecting communities, working together, saving lives

**OUR VISION:** A modern, flexible, resilient fire and rescue service

## **PRIORITY 1:** Provide a fast, safe, and effective response

- Implement fire cover review and special appliances review recommendations.
- Implement new operating model to manage contaminants in the operational environment.
- Continue to implement a new firefighter Fitness Framework.
- Support the procurement of new mobilisation software for North West Fire Control.
- Continue to implement and embed an operational equipment and PPE strategy.
- Continue to implement learnings from the Manchester Arena Inquiry, including the trial and procurement of body worn cameras for frontline staff.
- Implement and embed an updated crewing system – Gartan phase 2.

## **PRIORITY 2:** Help people reduce the risk of fires and other emergencies

- Continue to develop and implement a Prevention and Protection customer digital solution for partners and communities.
- Develop and expand our Prevention and Protection work to improve the way we deliver our services, utilising resources innovatively and effectively, to improve firefighter and community safety.

## **PRIORITY 3:** Help protect the built environment

- Continue to develop and expand fire safety training and capabilities.
- Roll-out fire safety checks undertaken by frontline staff.
- Implement and deliver new requirements under the Building Safety Act and Fire Safety Regulations to protect people living in high-rise buildings and flats.
- Assess and respond to the Grenfell Tower Inquiry Phase 2 Report upon its release.

## **PRIORITY 4:** Use resources sustainably and deliver the most value

- Deliver financial efficiencies of £0.450m set out in the GMFRS budget.
- Implement a fleet management, maintenance, and testing system.
- Undertake a facilities management and security review.
- Finalise Blackley Community Fire Station, build and commence new builds in Whitefield and Stockport, while initiating design work at Heywood and Whitehill.
- Invest £3.2m in refreshing 37 of our fire stations.
- Complete carbon reduction schemes at four fire stations.
- Reduce carbon emissions through the implementation of electric vehicle charging.

## **PRIORITY 5:** Develop a culture of excellence, equality and inclusivity

- Continue to develop and embed our Volunteering Strategy.
- Implement recommendations from the Recognition and Awards Phase 2 Report.
- Implement the refreshed Operational Training Strategy.
- Pilot new approaches for improving public participation in planning and decision-making.
- Develop a robust approach to meeting legal accessibility requirements.
- Procure and implement pensions self-service software.
- Implement Culture First Phase 2, incorporating recommendations from recent reviews.

## **PRIORITY 6:** Integrate our services in every locality with those of partner agencies

- Continue to implement an integrated place-based working 'What Works Forum' to share best practice and identify and prioritise initiatives delivering the best value to the public.

## **OUR VALUES:**

Excellence

Honesty

Inclusive

Professionalism In Our Role

Respect