

# Corporate Risk Register

## People Consultation

Informing, consulting and involving our people in issues that effect them

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/037	Due to the proposed changes to current pension schemes and the introduction a the new FireFighter reference scheme there is a risk of increased costs to the organisation and individuals, potential for industrial action, possible reputational damage and future challenges in managing the workforce profile	DFTS	THR3 Significant	Possible 3	Amber	Treatment - Reduce	Awaiting National Guidance

## People Integrated Workforce Planning

An integrated approach to workforce planning, succession planning and career development

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/048	Due to proposals to introduced more efficient crewing systems to replace the current R4D and other existing duty systems, there is a risk that scheduling individual and group training will become more challenging, resulting in additional expense to develop and maintain the competencies of operational staff.	DPOD	THR 2 Minimal	Probable 4	Amber	Treatment - Reduce	Prog People & Org

## People Maintaining Competence

Maintaining competence and continued professional development

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/050	Due to Changes to pension arrangements, working patterns and a lack of salary increases uniformed officers may take early retirement and non-uniformed staff may seek improved pay conditions in the private sector which could result in a skills deficiency in the organisation	DPOD	THR3 Significant	Very Unlikely 1	Green	Treatment - Accept	DV20 - Training Facilities
T/057	Due to complaints from local residents there is a risk that Environmental Health may issue an abatement notice on our CFBT facility in Oldham which could result in our being unable to realise our operational training requirements	DPOD	THR3 Significant	Possible 3	Amber	Treatment - Accept	Prog People & Org

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## People      Performance Management

Recognising and rewarding good performance and dealing fairly and consistently with poor performance

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/049	Internal and external drivers, including significant change programmes could lead to increased sickness levels, reduced staff efficiency and increased staff turnover resulting in increased costs and failure to achieve attendance standards and key performance indicators	DPOD	THR 4 Serious	Unlikely 2	Amber	Treatment - Reduce	Prog People & Org
T/051	Due to the lack of a widely available drug and alcohol testing policy and process we may be unable to effectively manage reported or suspected cases which could result in reputation damage, failure to resolve potential issues and individuals feeling unfairly treated.	DPOD	THR3 Significant	Unlikely 2	Green	Treatment - Reduce	Prog People & Org

## Prevention      Diverse Communities

Understanding the nature of our diverse communities

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/046	Due to a lack of research, cultural awareness and staff from diverse backgrounds, there is a risk that we will not be able to access, influence and protect some of the communities in Greater Manchester, which may result in the Service failing to stop preventable deaths and injuries through fire and other emergencies	DPP	THR3 Significant	Unlikely 2	Green	Treatment - Reduce	Prog Prevention & Protect

## Prevention      Engaging Communities

Engaging with Greater Manchester's communities to inform and educate people in how to reduce the risk of fires and other emergencies and do all we can to prevent crime and disorder

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/054	Due to a lack of an all encompassing Safeguarding policy and procedures, and understanding, awareness and training relating to our existing policy relating to Safeguarding issues there is a risk of various groups of staff or volunteers failing to recognise and take appropriate action where a 'Safeguarding' issue exists which may result in unnecessary harm to individuals that in turn results in damage to the Authorities reputation and exposure to potential litigation	DPP	THR 4 Serious	Probable 4	Red	Treatment - Reduce	Core Function - Dept Plan

# Corporate Risk Register

**Principles      Audit Framework**

An internal management system audit framework

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/006	Due to the lack of a formal document management process there is a risk that policies, procedures and corporate documents are not maintained effectively resulting in ineffective document management and inconsistencies	DCFO	THR 2 Minimal	Unlikely 2	Green	Treatment - Reduce	Prog Corp Plan &

**Principles      Healthy And Safe Working Environment**

Providing 'safe persons' and a healthy and safe working environment in so far as is practicable in an emergency service

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/002	The transfer to Firelink could result in reduced communication resilience resulting in the inability to contact or communicate with officers	DER	THR 3 Significant	Unlikely 2	Green	Treatment - Reduce	Awaiting National Guidance

**Principles      Working In Partnership**

Seeking to work in partnership to achieve better outcomes than could be achieved alone

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/045	Due to competing priorities placed on resources, there is a risk that our Partners will not be able to engage in complimentary work with GMFRS with the mutually beneficial aim of reducing harm caused by fires and other incidents adequately, which may result in unnecessary deaths and injuries across Greater Manchester	DPP	THR 2 Minimal	Possible 3	Green	Treatment - Reduce	DV4 - Partnership Strategy

**Process      Working In Partnership**

To work in partnership with other Fire and Rescue Services and to collaborate with other organisations where this provides benefits for the communities we serve.

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/061	Due to the complex nature of delivering a joint North West Fire Control solution there is a risk that the project will fail or be delayed which may result in additional financial costs, further investment in our own control systems or damage to our reputation	DICT	THR 5 Extreme	Possible 3	Red	Treatment - Reduce	Core Function

## Corporate Risk Register

### Public Value    Maximising Resources

Maximising the use of our resources

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
O/015	Due to abolition of the Audit Commission we may have the opportunity to select our future audit providers which could result in an improved service and / or cost savings	DFTS	OPP 1 Negligible	Probable 4	Green	Treatment - Accept	Awaiting National Guidance
T/025	Due to the uncertainty regarding the settlements for 2013/14 and onwards as part of the comprehensive spending review, there is a risk that the level of revenue related funding available to GMFRS will be significantly reduced. This will result in us being unable to sustain our current levels of service delivery across the organisation	DFTS	THR3 Significant	Probable 4	Amber	Treatment - Reduce	DV9 - Rostering For Duty
T/041	Due to reorganisation there is the risk that possible redundancy payments could lead to increased costs and the requirement to secure further savings	DFTS	THR 2 Minimal	Probable 4	Amber	Treatment - Accept	Core Function - Dept Plan
T/044	There is a risk that a process could be introduced by which council tax increases above a set ceiling can be vetoed locally which could impact on increases in precept receipts	DFTS	THR 2 Minimal	Unlikely 2	Green	Treatment - Avoid	Awaiting National Guidance
T/052	Due to uncertainty regarding capital grant settlements for 2012/12 and onwards, there is a risk that reduced funding will be available for the capital programme which may impact on our ability to deliver specific capital schemes	DFTS	THR 4 Serious	Possible 3	Amber	Treatment - Accept	Awaiting National Guidance
T/053	Due to the decision that future local government expenditure will be funded entirely by Non Domestic Rates and Council Tax there will be an equalisation process, transferring resources from high NDR authorities to low. This will require the establishment of a baseline (probably 2012/13 grant level) which may result in further funding reductions for non-collecting authorities such as fire & rescue	DFTS	THR3 Significant	Possible 3	Amber	Treatment - Reduce	Awaiting National Guidance

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## Public Value    Research

Effective research

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
O/014	We have the opportunity to re-examine how we model risks to our communities which could result in improved targeting of response, prevention and protection activities	DCFO	OPP 2 Marginal	Unlikely 2	Green	Treatment - Improve	Prog Corp Plan &
T/010	As a result of having no Corporate Research Strategy there is a risk that we may be duplicating work in this area. This may result in wasted resources which could be used more effectively elsewhere in the organisation.	DCFO	THR 2 Minimal	Possible 3	Green	Treatment - Reduce	Prog Corp Plan &

## Public Value    Risk Management, Planning And Performance Management

Effective risk management, planning and performance management

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/043	Following the announcement around the future provision of external monitoring and assessment there is a risk that we will be unable to provide stakeholders with an independent validation of our performance	DCFO	THR 3 Significant	Possible 3	Amber	Treatment - Reduce	Awaiting National Guidance
T/060	Due to the possibility or realisation of industrial action there is a risk that the preparation for and implementation of our County Guard BCM plan, other activities may be displaced resulting in a negative impact on the delivery of the Corporate Plan and associated development and delivery goals	DCFO	THR 5 Extreme	Possible 3	Red	Treatment - Accept	Awaiting National Guidance

## Public Value    Technological Improvements

Using technology to improve services and efficiency

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
O/016	We have the opportunity to upgrade the current Windows XP desktop operating system and Office XP System to Windows 2010 and Office 2010 which will result in improved functionality, systems support and additional benefits from the maintaining of a standard operating platform and integration with applications such as I-Trent and the IP Telephony system	DICT	OPP 2 Marginal	Probable 4	Amber	Treatment - Improve	Prog Info & Comms

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### Public Value    Technological Improvements

Using technology to improve services and efficiency

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/039	Due to The lack of a Corporate Addressing System we may be unable to support and Improve mapping information (GIS) which could lead to our inability to provide integration with current operational and risk systems	DCFO	THR 4 Serious	Unlikely 2	Amber	Treatment - Reduce	Prog Corp Plan &
T/058	Due to a lack of observance of technical protocols and in realising a balance between data security and data accessibility there is a risk that unencrypted sensitive information could be compromised, lost or stolen. This could result in reputational damage, possible litigation and a maximum fine of £500,000 from the information commissioners office	DCFO	THR 4 Serious	Probable 4	Red	Treatment - Reduce	Prog Corp Plan &

### Response    Business Continuity

Effective business continuity arrangements

Risk No	Risk Description	CLT Owner	Impact	Probability	Risk Rating	Current Status	Corporate Alignment
T/007	Failure to plan for the effects of adverse weather conditions resulting from climate change could affect our ability to respond effectively to related incidents for which we have a legal or moral responsibility	DER	THR 2 Minimal	Unlikely 2	Green	Treatment - Reduce	Prog Emergency Response
T/059	Due to the untested nature of our Business Resilience Plan (County Guard) there is a risk that the plan may fail to a significant extent which could result in our inability to provide an acceptable level of fire cover	DCFO	THR 5 Extreme	Possible 3	Red	Treatment - Accept	Prog Emergency Response